

# Kelli Wiseth

kelli@alameda-tech-lab.com  
650.773.0095

## Summary

- Hands-on technical writer with over 18 years of solid experience writing for technical audiences about networking, Oracle database, Web, and Java technologies.
- Continuing coursework in Java (JDK 1.4.2) programming (Spring 2005, Fall 2004, Summer 2004, Summer 2001, and Fall 1999). Development projects have included Java applications and applets written using Swing interface components, as well as server-side JavaServer Pages (JSPs) and Servlets that leverage XML data (using JAXP and SAX, XML Schema, XSLT, DTD, and other XML technologies.)
- Hands-on experience installing, configuring, and administering server software, including Oracle 11, Oracle 10g, Oracle9i, Oracle8i, and Oracle8 databases [on Linux and Windows servers].
- Internet user since 1994 (access via SLIP and PPP, using tools such as Archie, FTP, Linx, Mosaic, Telnet, and WAIS for initial draft chapters of “Mosaic Access to the Internet” (Sybex Books; 1995).

## Operating Systems

Linux (Debian, Red Hat, Ubuntu); Windows/XP, Windows 2000 Server.

## Programming Languages and Applications Software

**Programming and Scripting Languages:** Java, PHP, JavaScript, Perl.  
**Database:** Oracle Database Server (administration and some programming using PL/SQL, SQL, PHP, and Java).  
**Production tools:** Adobe Acrobat, Adobe FrameMaker, Adobe Photoshop, Macromedia HomeSite, Microsoft Visio, Microsoft Word, Microsoft Excel, HTML, CSS.

## Experience

### Staff Technical Writer

**VMware, Inc.** Palo Alto, CA **Oct 2006–May 2009**  
Re-architected documentation library for VMware Web Services SDK. Rewrote Programming Guide after extensive reorganization of content. Integrated samples into the documentation.

- *Developer’s Setup Guide.* Created from scratch to solve many issues developers were having with previous documentation.
- *Programming Guide.* Complete rewrite and reorganization of previous documentation.
- *API Reference Documentation.* Improved technical content of overview pages. Added UML diagrams to augment the information.

### Staff Technical Writer

**BEA Systems.** San Jose, CA **Aug 2005–Feb 2006**  
Worked on documentation for BEA’s AquaLogic Data Services Platform, an XQuery-based programming platform for integrating SQL, XML, flat-file, and other data sources. Contributed to the *XQuery Developer’s Guide* and to the *Client Application Developer’s Guide*.

### Staff Technical Writer

**Premier Retail Networks.** San Francisco, CA **June 2005–Aug 2005**  
Wrote *Installation and Configuration Guide* for a media-distribution system built using Java, J2EE, C++, WebLogic Server, Oracle database, Perl. Created first draft of *Operations and Troubleshooting Guide* for the system.

### Senior Technical Writer (Consultant)

**Cast Iron Systems.** Mountain View, CA **Aug 2004–Nov 2004**  
Wrote *Getting Started* guide for an XML-based business-process and application integration network device (based on Linux, written in Java, deployed to J2EE-based network appliance).

**Principal  
Technical Writer****Oracle Corporation.** Redwood Shores, CA**2001–2003**

- Served as Editor-in-Chief, Oracle Technology Network. Developed the editorial mission, goals, and content plan for the leading website aimed at Oracle developers, Oracle Technology Network. Worked with graphic designers to redesign the OTN homepage to create the look-and-feel of a weekly online magazine. Established relationships with freelance authors, editors, and web production staff to provide technical articles, case studies, and op-ed pieces focused on Oracle technology, open source technologies, such as Linux, Java, and J2EE application servers.
- Principal technical writer for Oracle Internet File System, an object-relational mapping framework that provides a set of components and a Java API that developers can use to create content management systems.

**Technical Writer  
(Consultant)****Vitria Technology.** Sunnyvale, CA**2000–2001**

Working through sample code, revised the BusinessWare Connector Programming Guide, a key component of Vitria's Connector SDK (a CORBA-based Java and C++ development environment for integrating external systems with Vitria's BusinessWare). Wrote WAP Connector Configuration Guide, Installation Guide, and Release Notes for a WAP software component.

**Education and  
Technical Training**

- PHP and MySQL Programming. College of San Mateo. Fall 2009
- Object-oriented Programming Methods (Java). College of San Mateo. Spring 2005
- JavaScript/HTML. College of San Mateo. Spring 2005
- XML and Web Services Programming Using Java. Notre Dame de Namur University. Fall 2004
- Fundamental Programming Concepts Using Java. Golden Gate University. Summer 2004
- Java Programming Language. Sun Microsystems Education. Summer 2001
- Systems Engineering Training Program. COBOL, JCL, IBM Utilities, VM/CMS, MVS/TSO, Script, Structured Design. Bank of America, Summer 1989.
- Bachelor of Arts, English (Language Studies). San Francisco State University. January 1987. Minor in Business Administration with emphasis on Accounting. Graduate work in psycholinguistics, composition and rhetoric.

**Writing Samples**

Available at <http://alameda-tech-lab.com/about/kwportfolio.html>

**VMware vSphere Web Services SDK:**

- Programming Guide (complete rewrite and reorganization of the previous version)
- Developer's Setup Guide (created from scratch and lab-tested, designed to get developers running Java or C# samples in less than an hour)
- vSphere API Reference documentation (editing, revising, augmenting language with UML diagrams, integrating with sample code as appropriate)

**VMware vSphere Storage Monitoring Service (SMS) API and SDK:**

- VMware vSphere SMS API Documentation
- Using the QueryList Operation
- Readme [Designed, wrote, created using raw HTML]

**Other Writing Samples:**

- Installation Guide for Oracle Internet File System
- Vitria BusinessWare Connector Programming Guide
- Vitria WAP Connector Configuration Guide, Installation Guide, and Release Notes.
- Securant Technologies ClearTrust *Installation and Configuration Guide, Policy Administration Guide*, and Developer's Guide. (In Aug 2001, Securant was acquired by RSA Security, which was subsequently acquired by EMC.)
- Tandem NonStop Software Solutions Design Guide.
- Tandem NonStop Software ODBC Tutorial.
- Configuring 3Com's EtherLink 16 (3C507 and 3C507TP) Network Interface Cards [Tutorial]
- Using NDIS Drivers on VINES Workstations [Tutorial]
- Overview of 2.2GB Tape Drives [Tutorial]
- Setting up COMPAQ IDA Controllers (RAID)
- Using Compaq Diagnostics to Inspect SYSTEMPROs and SYSTEMPRO/LTs
- Link integrity for Twisted Pair (10BASE-T Concentrators, Hubs, and TPAUs)
- Oracle Database 10g Just Got Better [Overview of Oracle Database 10g Release 2 Oracle Magazine. Sept/Oct 2005
- Picturing Program Design [UML 2.0] Oracle Magazine. May/June 2005
- Southwest's Strategy for Success: Consolidate! Oracle Magazine. Sep/Oct 2004
- Scoring with Web Services. Oracle Magazine. Jul/Aug 2004
- The Many Faces of XML. Oracle Magazine. Mar/Apr 2004
- Bring the Right JAX to Play [JAX-B API Oracle Magazine. Mar/Apr 2004
- Expect More Service [Services-oriented Architectures (SOA)] Oracle Magazine. Jan/Feb 2004
- The Expanding Role of Location [Oracle Spatial] Oracle Magazine. Jan/Feb 2004
- Oracle Database 10g: The World's First Self-Managing, Grid-Ready Database Arrives. Oracle Magazine. Sep/Oct 2003
- Oracle9i Business Intelligence and Data Warehousing. Oracle Magazine. Sep/Oct 2001
- Linux: Four Steps for a Seamless Oracle Install. Oracle Magazine. May/June 2001
- Introduction to Java 2. Oracle Magazine. May/June 2001
- Introduction to LDAP and Directory Services. Oracle Magazine. Mar/Apr 2000
- Introduction to XML. Oracle Magazine. Jan/Feb 2000
- Building Web Sites with Oracle WebDB. Oracle Magazine. Jan/Feb 2000
- Guerilla PL/SQL Development with WebDB. Oracle Magazine. Nov/Dec 1999
- Zero Downtime: User Fantasy Becomes Reality. Computerworld. Sept 1998

- Next-Generation Web. Oracle Magazine. Nov/Dec 1998
- RFP: Building the Ideal Intranet. Oracle Magazine. Sept/Oct 1998
- Soup Up Your Server. MacUser magazine. Jan 1997
- Enterprise-wide Authentication and Single Sign-on. NAC. Aug 1996
- Enterprise-wide Security: A NAC Position Paper. NAC. Apr 1996
- Safety Net: Security in a Distributed World. Oracle Magazine. Jul/Aug 1996
- Easier Ethernet. MacUser magazine. Apr 1996
- Breaking the Speed Limit (RAID 0 Lab report). MacUser magazine. December 1995
- Power Macs: The Sequel. MacUser magazine. Oct 1995
- netOctopus review. MacUser magazine. Oct 1995
- Turbocharging Your Network. MacUser magazine. Jul 1995
- From the Desktop to the Data Center: Working in Concert. Oracle Magazine. May/June 1995
- TCP/Connect II (review) [ MacWeek | Apr 3, 1995
- Roll Your Own Internet Server. MacUser magazine. Mar 1995
- Data Warehouse: Architecture for the Information Age. Oracle Magazine. Jan/Feb 1995
- Cruising the World-wide Web with Mosaic (draft chapters). Sybex Computer Books. Jan 1995
- Beyond File Service. MacUser magazine. Oct 1994
- Neon Software LANSurveyor (Review). MacUser magazine. May 1994
- Ethernet for PowerBooks. MacUser magazine. Nov 1993
- Devising Local Strategies. MacUser magazine. Mar 1993
- Supercharging the SCSI Bus: SCSI-2 Cards. MacUser magazine. Jul 1992
- Tapping into the Global Network: E-mail Gateways. MacUser magazine. Apr 1992
- When Worlds Collide: Macs Versus Unix Workstations. MacUser magazine. Jan 1992
- Instant Ethernet: 10BASE-T. MacUser magazine. Sept 1991
- Overnight Success: Network Backup. MacUser magazine. Oct 1991
- Painting Programs: The Fine Art of 32-Bit Color. MacUser magazine. Mar 1991
- Picture-Perfect Portraits: Full-Page Displays. MacUser magazine. Feb 1991
- Do-it-Yourself Screen Tests. MacUser magazine. Feb 1991
- Best-buy Bargain Word Processors. MacUser magazine. Jan 1991
- Affordable Laser-Quality QuickDraw Printers. MacUser magazine. Nov 1991